NAVIGATION UPGRADE KIT

With the Cadillac Accessories Navigation Upgrade Kit, customers have the ability to upgrade the Cadillac User Experience radio (RPO code = IOS) in their 2019 Cadillac XT4 to include embedded navigation. This allows customers to utilize their Infotainment System for easier, one-touch Navigation, as well as the opportunity to experience enhanced Cloud-based services via Connected Navigation.

The Navigation Upgrade Kit gives customers access to real-time information — directly from their vehicle via Connected Navigation. To use available Connected Navigation, they need to have an eligible plan and properly equipped vehicle.

AVAILABLE CONNECTED NAVIGATION PROVIDES CUSTOMERS WITH FEATURES LIKE:

**Real-Time Traffic:** Use onscreen or voice commands to access live traffic, search local fuel prices or nearby parking options

**Enhanced Voice Recognition:** The voice command system has been enhanced to be faster, respond accurately to customer commands, and understand more natural language

**Real-Time Points-of-Interest (POI):** Get the most up-to-date Point-of-Interest, including hours of operation and phone numbers for nearby shops, restaurants and retailers

**Predictive Navigation:** This opt-in feature can help the navigation system learn what the customer likes, populating a unique set of POIs based on their recent searches and most popular locations, including:
- Smart Search: Helps find the places customers care about when searching for destinations
- Active Routing: Helps choose preferred roads based on customer driving habits

1 Requires active service plan. Services are subject to user terms and limitations and vary by vehicle model. Connected Navigation and real-time points of interest only available on properly equipped vehicles. Map coverage available in U.S., Puerto Rico and Canada. See OnStar.com for details and limitations.
NAVIGATION KIT UPGRADE FEATURES AND BENEFITS:

1. Intuitive interface patterned after cell phones and tablets, with key features treated like apps
2. Saved Favorites for one-touch access to destinations
3. Route guidance
   Using route guidance, customers can do many common tasks with one touch, including:
   - Tap the progress bar to check their ETA or preview their entire route
   - Tap the SPEAKER icon to mute/unmute voice guidance prompts
   - Pinch or spread their fingers or select the + or – buttons to zoom in or out of the map
4. Customizable settings options
   Customers have a variety of navigation setting options, including:
   - Map view (3D, 2D or 2D North Up)
   - Points-of-Interest categories. The more they choose, the more icons they will see on the map
   - Visible 3D landmarks and buildings
   - Route preferences. Preferences can avoid highways, avoid toll roads and other options
5. Connected Navigation
   Connected Navigation, available with an active service plan, provides real-time traffic updates, up-to-date Points-of-Interest, local fuel prices, parking options and more.

FREQUENTLY ASK QUESTIONS:

Q: What's included in the Navigation Upgrade Kit?
A: The Navigation Upgrade Kit includes an SD card reader hub, a navigation SD card and install instructions. The latest version of installation instructions is available on Service Information.

Q: Is vehicle calibration required?
A: Yes, MDI and CSM calibration is required to activate the navigation feature.

Q: Does the Navigation Upgrade Kit SD card need to remain in the SD slot at all times?
A: Yes, the Navigation Upgrade Kit SD card will need to remain in the SD slot to allow access to maps. The Navigation Upgrade Kit may limit the use of SD card reader for other purposes and once installed on the vehicle, the SD card may not be transferred to another vehicle.

Q: How long does it take for the Navigation Upgrade Kit to be fully functional?
A: Most navigation features will be available after installation. However, the service team at the dealership will need to inform the customer that complete activation and functionality of the navigation system may take up to 24 hours to initialize. Connected NAV capabilities and myCadillac mobile app usage of the “Send to Nav” functionality. An additional paid plan may be required.

Q: How does the Navigation Upgrade Kit work with Connected Vehicle Services trials?
A: If currently within the complimentary trial period, the system will automatically connect within 24 hours and be available through the balance of the trial period.

If the trial period is over, customer must purchase connected vehicle services through OnStar®. Additional subscription fee required. For the latest packages and available options for connected vehicle services, please visit https://www.onstar.com

Q: Are there any incentives for Service Advisors or salespersons for upselling the navigation kit or Connected Services?
A: Please visit GlobalConnect for the latest Accessories and OnStar® incentive programs.

DEALER IN-VEHICLE TECHNOLOGY LIBRARY
Access 24/7 via GM GlobalConnect
1 Log in with your Dealer credentials
2 Click on App Center
3 Scroll down to find ‘Dealer In-Vehicle Technology Library’ and click ‘Launch’ to be redirected to the Library’s website

1 Available on select Apple and Android devices. Service availability, features and functionality are subject to limitations and vary by vehicle, device and the plan you are enrolled in. Device data connection required. Visit OnStar.com for more details.
2 Connected vehicle services require working electrical system, cell service and GPS signal. Some features require paid plan or trial. OnStar links to emergency services. See OnStar.com for details and limitations.
3 Manufacturer’s Suggested Retail Price. Tax and installation extra. August 2018

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SEE THE 2019 CADILLAC IN-VEHICLE TECHNOLOGY PLAYBOOK ON THE DEALER IN-VEHICLE TECHNOLOGY LIBRARY AT WWW.GMGLOBALINFOTAINMENTLIBRARY.COM FOR MORE DETAILS.